

COOKIES POLICY

We would like to inform you that SOCIETE GENERALE BANK - CYPRUS LIMITED (“we”, the “Bank”) we use cookies in order to make your browsing experience as easy and convenient as possible, to distinguish you from other users of our SGBCy Website/ e-banking application (Smart24), to carry out essential security assessments, and to allow us to improve our website, services and products.

Cookies are small files of letters and numbers which are created when your browser loads our SGBCy website / our e-banking applications (Smart24) is running on your device and stored on your browser or the hard drive of your device. Cookies are stored for various periods of time, from as short as the duration of your browsing session to several months.

Cookies we use:

The SGBCy Website/ e-banking application (Smart24), uses the following category of cookies:

Strictly necessary cookies:

These are cookies required for the operation of the SGBCy Website/ e-banking application (Smart24). They include cookies that allow you to log into your account and view account details without a need to log in again every time you navigate to subsequent page.

Control your cookies preferences

You can block/disable cookies by activating the setting on your browser that allows you to refuse the setting of cookies. However, if you use your browser settings to block all strictly necessary cookies this may affect the functionality of our SGBCy Website/ e-banking application (Smart24). You can do this by accepting, rejecting, or deleting cookies from your browser. Browser settings are different depending on the browser you use.

Consent

We will only use strictly necessary cookies. This means that we will have strictly necessary cookies pre-enabled without obtaining your consent. In case we decide to use other types of cookies (e.g. analytical, performance cookies etc.) we will do provided that you have given your consent to the use of the particular type of cookies

In the table below we summarise the type of strictly necessary cookies used on the SGBCy Website/ e-banking application (Smart24), and the corresponding legal basis.

Cookie type	Cookie name	Legal Basis
Session	AnonymousUserId	Backbase cookie. Pre-enabled, cannot be disabled
Citrix Netscaler	NSC_VBU-CCU24	Load balancer cookie
F5 ASM	TS*	Application firewall cookie
Portal Redirection	redirectPortal	Backbase cookie. Pre-enabled, cannot be disabled
Session	JSESSIONID	Backbase cookie. Pre-enabled, cannot be disabled

Contact us

For any question about this Cookies Notice or any other related inquiries/complaints, please contact the Bank's Data Protection Officer by email or by post.

Our Data Protection Officer's contact details are:

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Tel.: +357 22 399 741

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